



FEAST, FRESHEN, FLOURISH

Elevate Your Office Experience with Us.

WOPLA

About the client

Frokostkonsulenten earned a distinguished reputation as Denmark's premier lunch catering facility, celebrated for its extensive culinary offerings. Recognizing the evolving needs of its clients, the company embarked on a transformative journey to become a comprehensive 360-degree facility management service. With the successful completion of this transformation, they rebranded themselves as WOPLA, solidifying their position as an industry-leading solution provider. WOPLA is a holistic facility management service catering to all office needs across Denmark.

Challenge:

During its transformative journey, WOPLA recognized the need for a solution that could integrate a multitude of disparate standalone systems into a unified backbone infrastructure. WOPLA faced challenges stemming from numerous manual processes, including order updates, contract management, vendor change requests, payment processing, invoicing, and client feedback collection. These processes were fragmented across various platforms, causing inefficiencies and complexity. The existing system demanded extensive manual effort and time for executing user requests and essential business functions. WOPLA needed a technology partner capable of integrating features from these disparate systems including Kanpla, Economics, Fakturafil, and the survey system into a unified platform.

To address this challenge, WOPLA searched for a partner skilled in complex system integrations and eventually chose Codora, a renowned provider known for developing innovative solutions.

Solution

Codora devised a comprehensive multiphase strategy to address the challenges faced by WOPLA. In phase one, Codora proposed the development of a unified platform consolidating various business processes. This system streamlined order updates, contract management, vendor change requests, communication, payments, invoicing, and client feedback within a single, user-friendly interface.

In phase two, **automated workflows** were introduced to reduce manual intervention. Tasks like contract changes, invoicing, and payment processing were automated, saving time and effort. An automated quotation engine was also implemented to provide users with tailored quotations.

In phase three, Codora **integrated features** from existing systems like Kanpla, Economics, Fakturafil, and the survey system into the solution, allowing WOPLA to benefit from the strengths of each system without managing multiple platforms.

The scalable solution was designed to accommodate future growth, with Codora committed to providing continuous support and updates based on WOPLA's evolving business requirements.

Codora adopted an Agile development methodology, ensuring flexibility and responsiveness to evolving requirements. This approach facilitated iterative development, quick feedback loops, and adaptability to WOPLA's changing needs.

Technologies and Integration

- Backend: PHP Symfony 6
- Frontend: React JS v18.2
- Infrastructure and Storage: PostgreSQL DB, AWS (Amplify), S3 file storage, Heroku
- Firebase: For live chat and real-time communication.

Results

- Scalable solution
- Custom product creation
- Efficient business flows
- Delivering superior service to the customers
- Added chat module for better correspondence
- Automated quotation generator depending on specification